

# How familiar are you with accessibility and inclusive design?

- I know nothing about accessibility and inclusive design
- I know a bit about accessibility and/or inclusive design
- I am comfortable applying accessibility and/or inclusive design to my work
- I consider myself an accessibility and/or inclusive design expert



Scan the QR code, or go to **Slido.com** and enter code #3833668



**Creativity and access:  
the importance of accessibility  
and inclusive design**

**How design can disable your audience**

# Agenda

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## Introduction

### Activity:

“As a consumer...”

2

## Definitions, disability and impairments

### Quiz:

Do you know your  
audience?

3

## How creative can you be?

### Activity:

“In my work...”

4

## Interview with Deva Darsini

### Activity:

Incorporating  
accessibility into  
your next brief

# 1

## Introduction



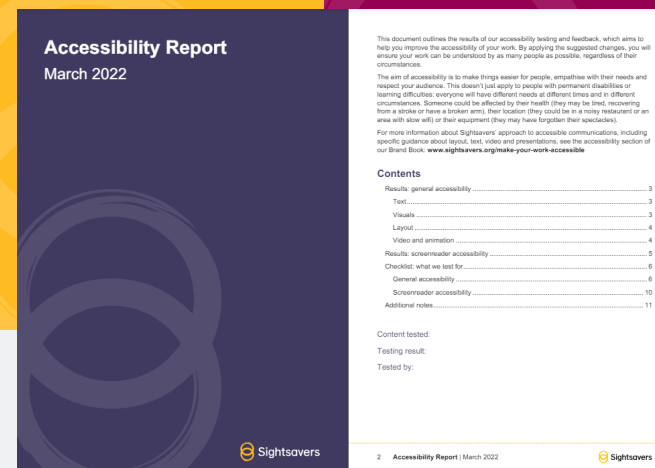
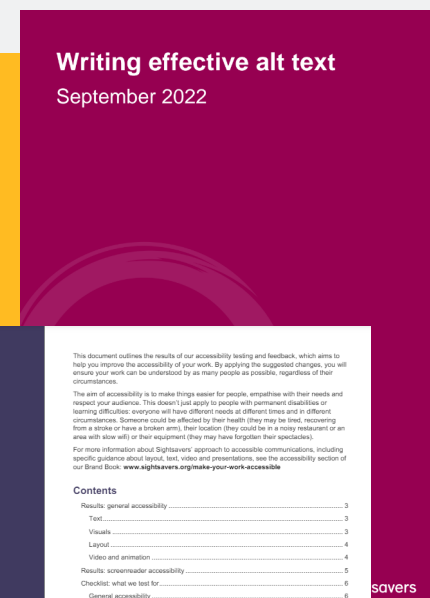
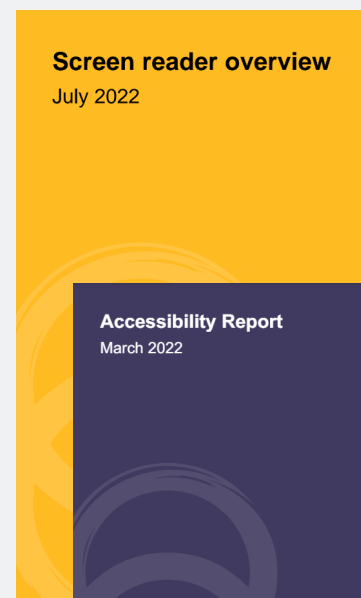
# About us

Sightsavers is an international non-governmental organisation that **protects sight, prevents disease** and campaigns for **disability rights**.





**Mair Abram**







**Matt Roberts**





**Isabella Giorgio**







## **Activity: Six-minute discussion**

When have you been disabled  
by design?

**Who are your  
words excluding?**

# 2

## Definitions, disability and impairments



# Definitions

**Inclusive design** and **accessible design** are closely related, but they're not the same thing.

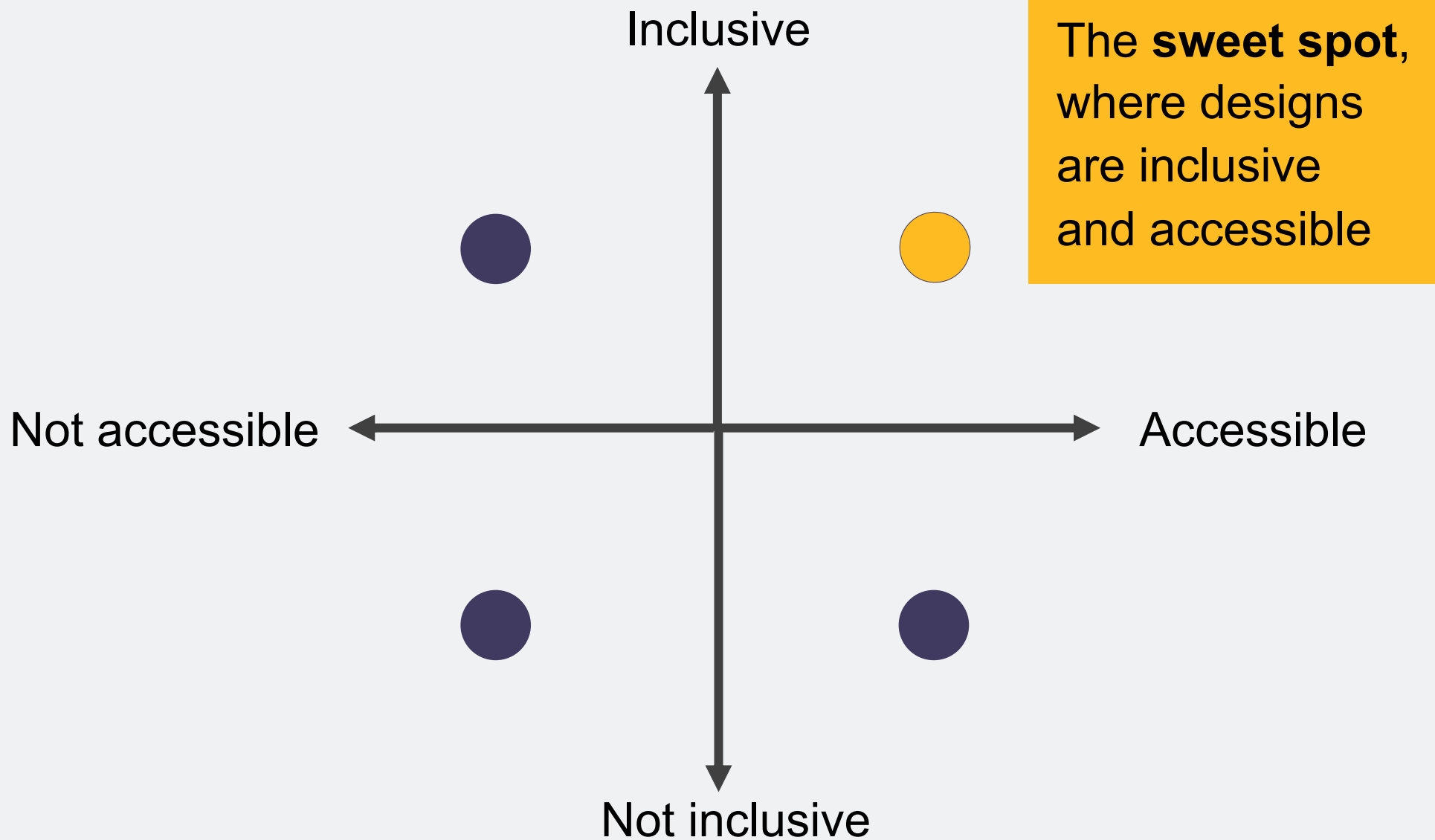
- **Inclusive design** is a way to approach a design project, rather than an outcome. It's a process to help provide a user-friendly experience for people of all backgrounds and abilities.



# Definitions




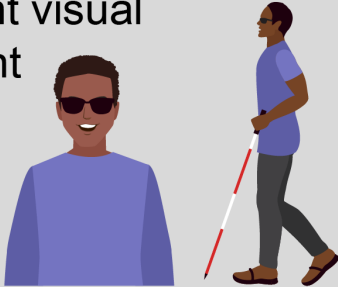





- **Accessible design** focuses on the end result of a project. It aims to make sure people with different disabilities can benefit from your work, and often concentrates on a specific set of user needs.





**When you design with  
accessibility in mind,  
you design for everyone**

# Types of impairment

	Permanant	Temporary	Situational
Physical	Limb difference 	Limb injury 	Carrying things 
Visual	Permanent visual impairment 	Eye infection 	Poor lighting 
Hearing	Hearing impaired or deaf 	Ear infection 	In a loud environment 

# The social model of disability

The understanding that disability is something created by society.

Impairments don't necessarily prevent people from participating in society.

Instead, they are excluded because of attitudes, environments, policies and practices.



**We create disability  
through our choices  
as designers**

# Quiz

Do you know your audience?



# Question 1

**How many people worldwide have a form of colour blindness?**

a. 1 in 200



b. 1 in 12



c. 1 in 20

**Colour vision deficiency affects about 1 in 12 men and 1 in 200 women.**

(Source: Colour Blind Awareness, 2020)

# Why is this important?

It's easy to rely on colour when designing.  
But what if your audience can't see colour  
in the same way?



View your work in  
grayscale to check  
contrast levels.

Regular vision



Protanopia



## Question 2

How many people in the UK have dyslexia?

a. 1 in 10



b. 1 in 50

c. 1 in 80

**1 in every 10 people has some degree of dyslexia.**

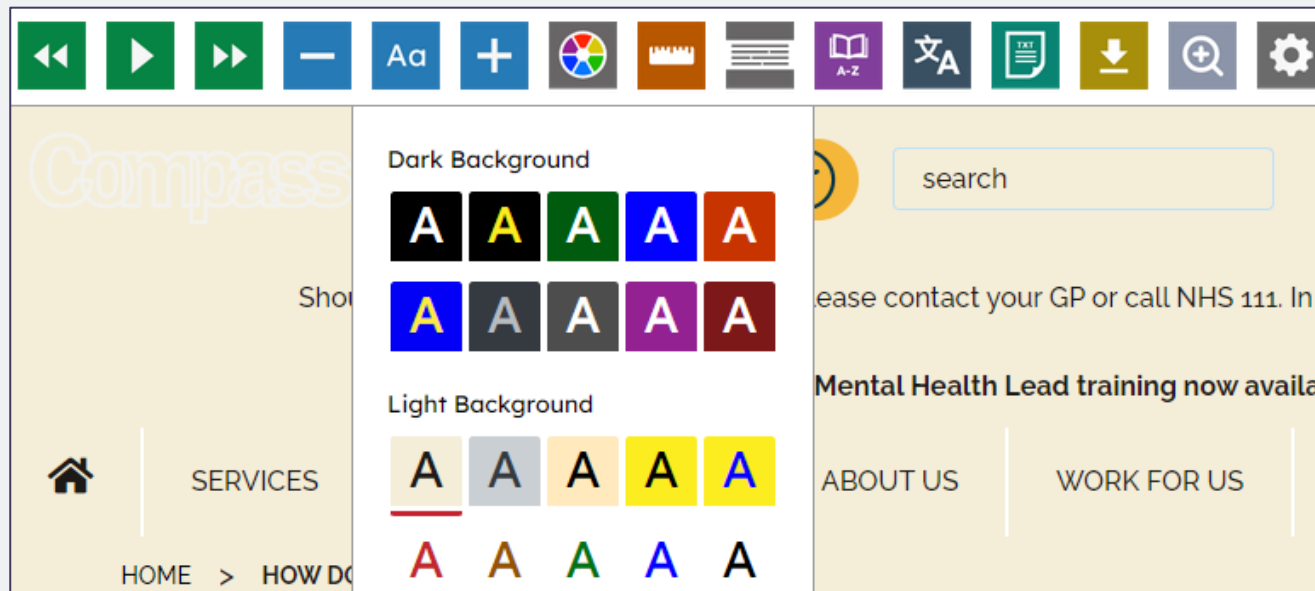
(Source: NHS, March 2022)

# Why is this important?

Font and colour choices can make a big difference to legibility.



Avoid bright white backgrounds on designs that will be shared digitally.



An example of the Recite Me accessibility software in use on a website

## Question 3

**What percentage of adults have difficulty hearing, even when using hearing aids?**

a. 20%

b. 13%



c. 2%

**About 13% of adults have trouble hearing, even with hearing aids.**

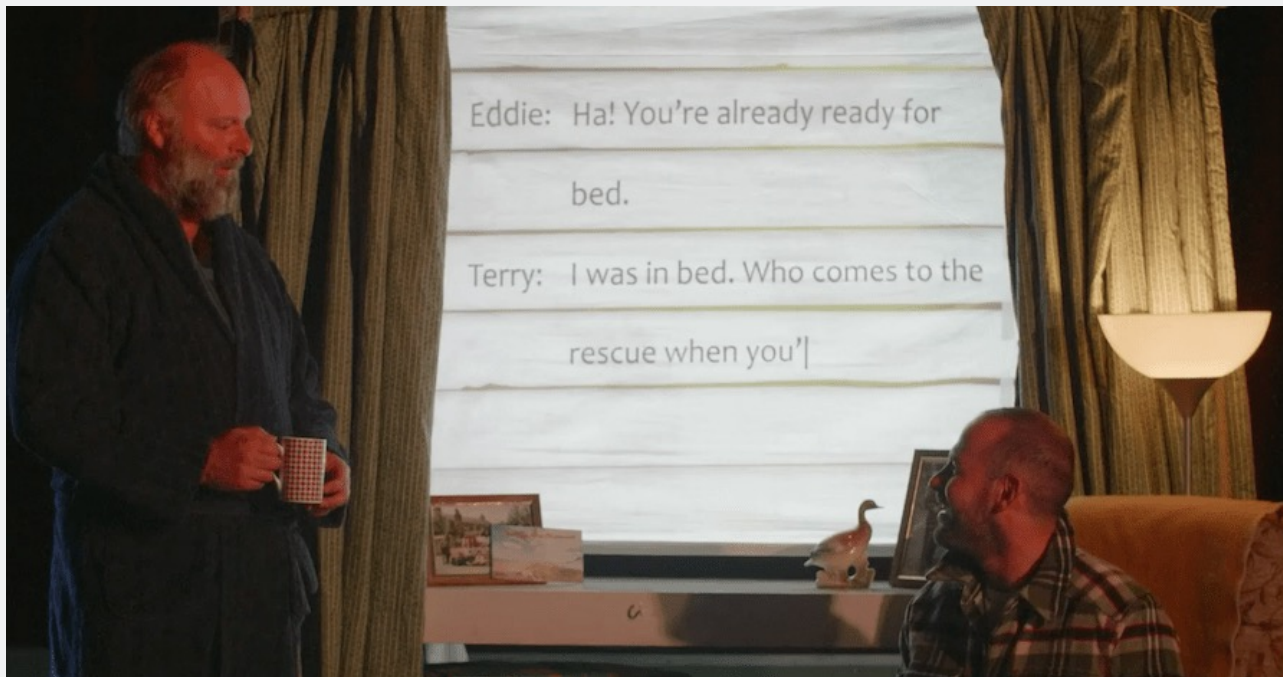
(Source: Forbes Health, 2023)

# Why is this important?

It's easy to assume assistive technology 'fixes' everything. But without captions, your audience will miss out.



Double-check auto-generated captions before sharing.



Creative captioning by Ben Glover for a production of Tom Wentworth's play 'Little Bits of Ruined Beauty'

## Question 4

How many people are affected by migraines?

a. 1 in 60

b. 1 in 20



c. 1 in 10

**Migraines affect 6 million people in the UK.**

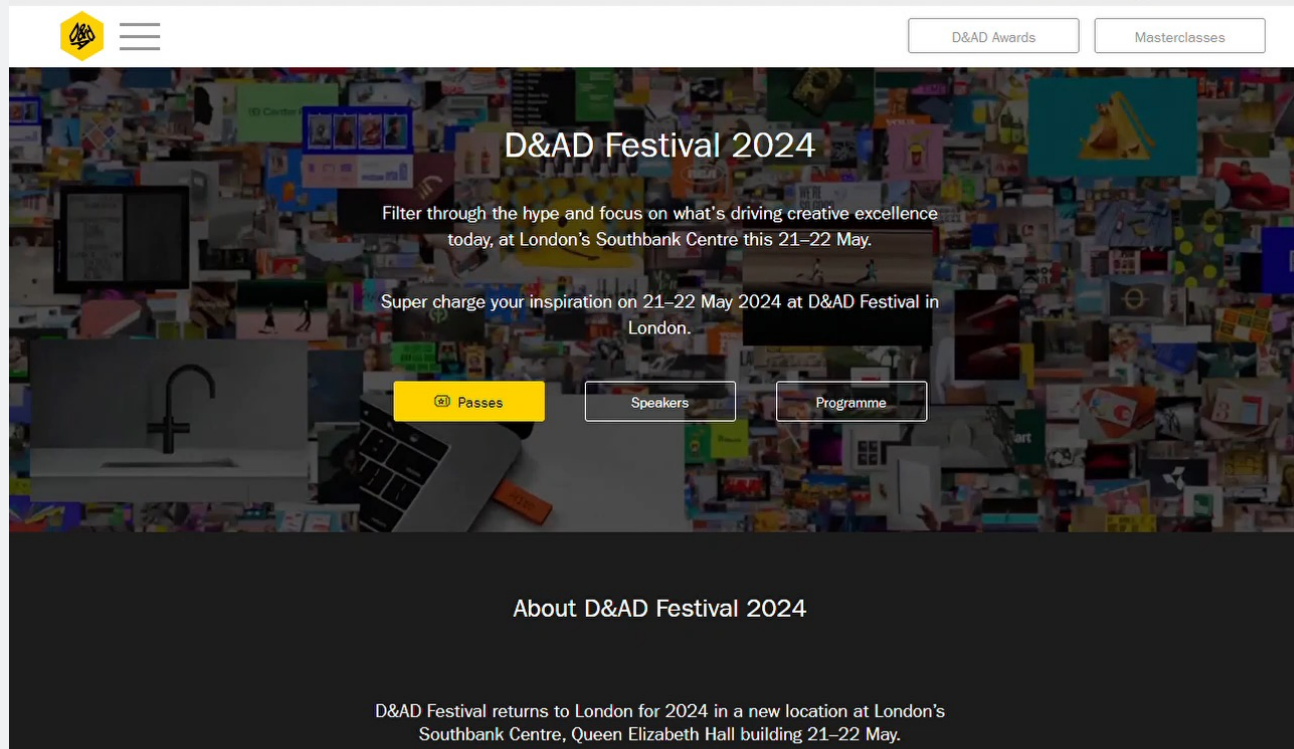
(Source: NHS, July 2023)

# Why is this important?

Flashing motion graphics, certain bold or bright colour combinations, and auto-play videos can all trigger migraines or even seizures.



Turn off auto-play videos, or make sure users can scroll away easily.



D&AD Festival  
web page



## Question 5

**In the UK, how many people are thought to have symptoms of long COVID?**

a. 1.3 million



b. 500,000

c. 800

**1.3 million people still have symptoms, a year after their original infection.**

(Source: Office for National Statistics, 2023)

# Why is this important?

One of the key symptoms of long COVID is brain fog and issues with short-term memory.

Structured design can help people access and retain information.



Break information down into short sections, and use plain language.



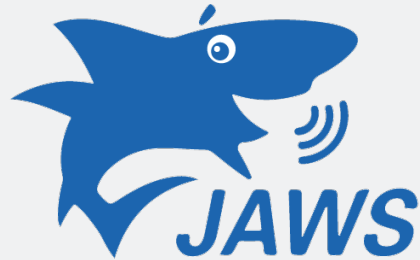
Mural designed by Leo Burnett India to educate girls about puberty and periods

There are more than **14 million**  
**people with disabilities in the**  
**UK**, with a combined spending  
power of **£274 billion**

Source: [WeArePurple.org.uk](https://wearepurple.org.uk), 2023

# Assistive technologies and devices

# Assistive technologies



**ZoomText**





**Sightsavers**  
@Sightsavers



This ⭐ is ⭐ what ⭐ a ⭐ screenreader ⭐  
reads ⭐ when ⭐ you ⭐ use ⭐ too ⭐ many  
⭐ emojis ⭐

14:19PM - 17 JULY 2021

[Screenreader reads aloud in English] This [white medium

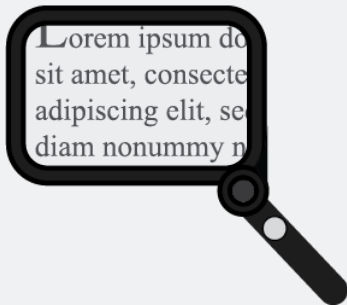
# Assistive devices



**Tinted glasses**



**Sunglasses**



**Handheld magnifiers**

Our hero has reached the vault. But time is running out! How can she save the art?



Our hero has reached the vault. But time is running out! How can she save the art?





# 3

**How creative can you be?**



GOV.UK

The best place to find  
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and information

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## Popular on GOV.UK

- [HMRC account: sign in or set up](#)
- [Universal Credit account: sign in](#)
- [Personal tax account: sign in or set up](#)
- [Self Assessment tax return: sign in](#)
- [Childcare account: sign in](#)
- [Visit the UK on a Standard Visitor visa](#)

## Services and information

### [Benefits](#)

Includes eligibility, appeals, tax credits and Universal Credit

### [Births, deaths, marriages and care](#)

Parenting, civil partnerships, divorce and Lasting Power of Attorney

### [Business and self-employed](#)

Tools and guidance for businesses

### [Childcare and parenting](#)

Includes giving birth, fostering, adopting, benefits for children, childcare and schools

### [Citizenship and living in the UK](#)

Voting, community participation, life in the UK, international projects

### [Crime, justice and the law](#)

Legal processes, courts and the police

### [Disabled people](#)

Includes carers, your rights, benefits and the Equality Act

### [Driving and transport](#)

Includes vehicle tax, MOT and driving licences




### [Education and learning](#)

Includes student loans, admissions and apprenticeships

### [Employing people](#)

Includes pay, contracts, hiring and redundancies

## Featured

-  [Bring photo ID to vote](#)  
Check what photo ID you'll need to vote in person in local elections on 2 May.
-  [Find a job](#)  
Search and apply for jobs in England, Scotland and Wales.
-  [Cost of living support](#)  
Find out what support is available to help with the cost of living.

# Non-accessible content

The content listed below is non-accessible for the following reasons.

## Non-compliance with the accessibility regulations

1. Images on some pages do not always have suitable image descriptions. Users of assistive technologies may not have access to information conveyed in images. This fails WCAG 2.2 success criterion 1.1.1 (Non-text

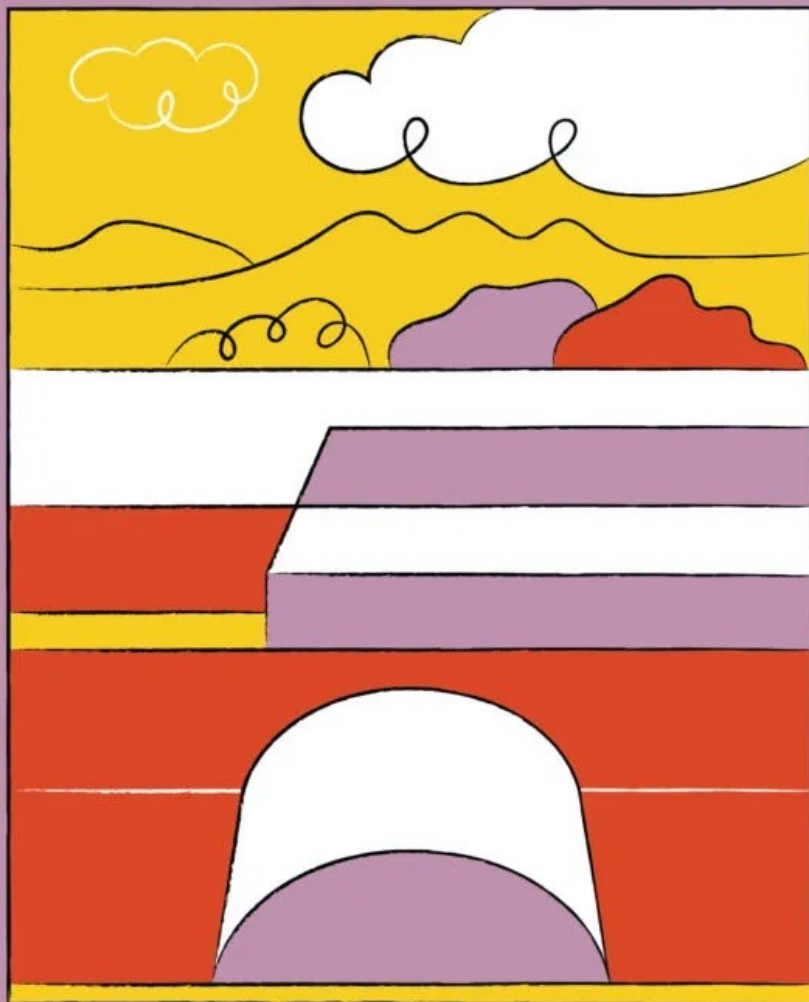
Gov.uk

Government Digital  
Service (GDS)



**Kellogg's and NaviLens**  
in partnership with RNIB





THE LAND OF UNCERTAINTY  
HATIYE GARIP



**The Land of Uncertainty**  
Hatiye Garip, published by  
Good Comics



...I can show you.



## The Mindscape

Deloitte and Paralympics GB





## Promoting inclusive family planning in Nigeria

Sightsavers





## Promoting inclusive family planning in Nigeria Sightsavers



## **Activity: Six-minute discussion**

What barriers do you face when incorporating accessibility into your work?



# 4

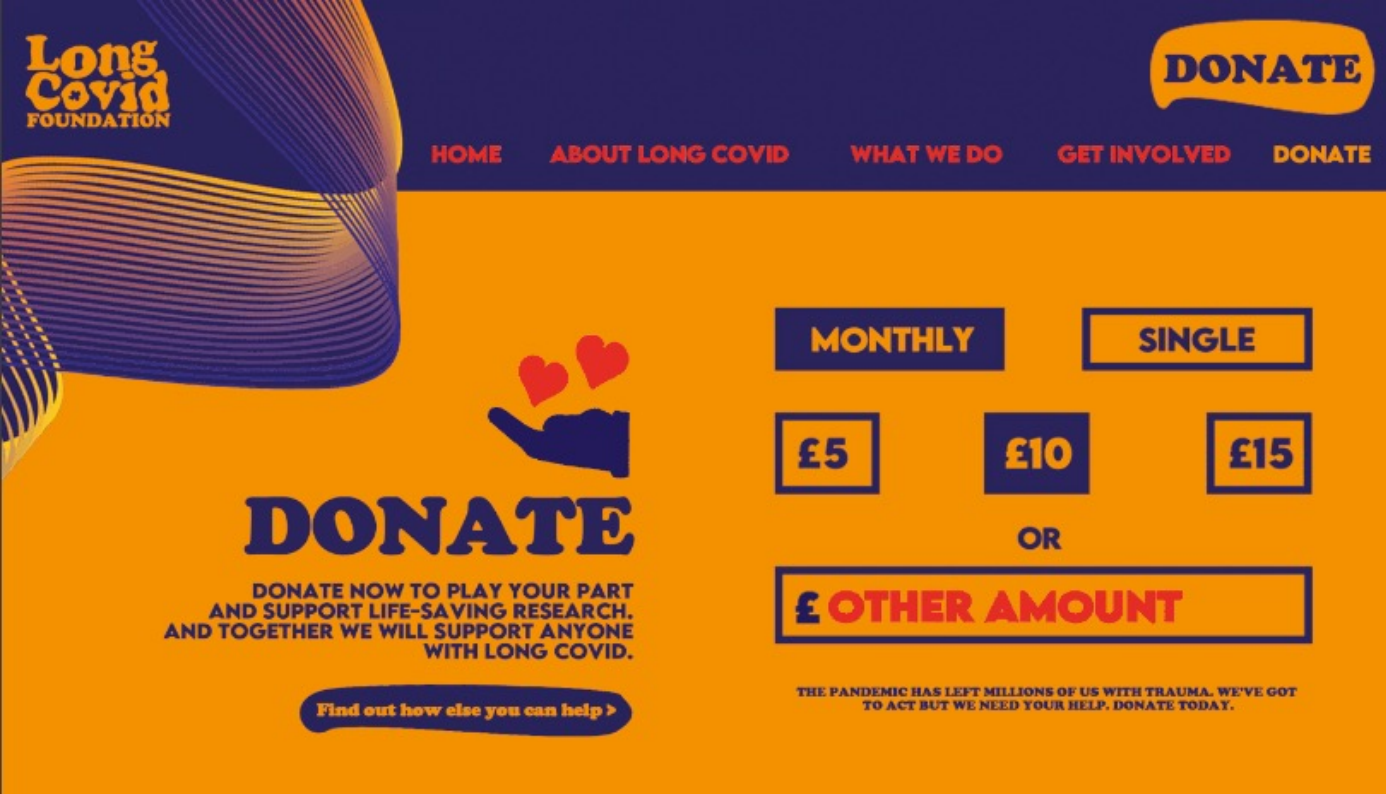
## Interview with Deva Darsini



Deva Darsini







**LCF  
BUSINESS  
CARD.**





# **Activity: Six-minute brief**

## Prioritising inclusive design

# The brief

**In your groups, organise the steps needed to complete the brief you've been given.**

Note: You have extra blank cards to add your own ideas.



**Thank you for your time**  
**Any questions?**



For more accessibility guidance:  
**[www.sightsavers.org/be-inclusive](http://www.sightsavers.org/be-inclusive)**